

FILE YOUR FLOOD INSURANCE CLAIM

IN THREE STEPS

STEP 1

NOTIFY YOUR INSURER TO START THE CLAIMS PROCESS

MAKE SURE YOU HAVE THE FOLLOWING INFORMATION HANDY: THE NAME OF YOUR INSURANCE COMPANY, YOUR POLICY NUMBER, AND A TELEPHONE AND/OR EMAIL ADDRESS WHERE YOU CAN BE REACHED AT ALL TIMES.

STEP 2

DOCUMENT THE DAMAGE

TAKE PHOTOGRAPHS OF ALL OF THE DAMAGED PROPERTY, INCLUDING DISCARDED OBJECTS, STRUCTURAL DAMAGE, AND STANDING FLOODWATER LEVELS. MAKE A LIST OF DAMAGED OR LOST ITEMS AND INCLUDE THEIR DATE OF PURCHASE, VALUE, AND RECEIPTS, IF POSSIBLE. OFFICIALS MAY REQUIRE DISPOSAL OF DAMAGED ITEMS SO, IF POSSIBLE, PLACE FLOODED ITEMS OUTSIDE OF THE HOME.

STEP 3

COMPLETE A PROOF OF LOSS TO SUPPORT YOUR CLAIM

TAKE PHOTOGRAPHS OF ALL OF THE DAMAGED PROPERTY, INCLUDING DISCARDED OBJECTS, STRUCTURAL DAMAGE, AND STANDING FLOODWATER LEVELS. MAKE A LIST OF DAMAGED OR LOST ITEMS AND INCLUDE THEIR DATE OF PURCHASE, VALUE, AND RECEIPTS, IF POSSIBLE. OFFICIALS MAY REQUIRE DISPOSAL OF DAMAGED ITEMS SO, IF POSSIBLE, PLACE FLOODED ITEMS OUTSIDE OF THE HOME.

